



## Holiday Letter 2020

Dear Gateways Staff, Board of Directors and Family Support Council,

The holidays will undoubtedly feel different this year. I know that many of my traditions with family and friends needed to change. But I believe that is an even greater reason to hold the things that are important to you close, look to nature for its inspiration, take a moment to express gratitude and not lose sight of what brings you joy.

I'll never forget 2020. It'll surely be considered an extraordinary year. Many of us have learned more than we ever expected about COVID-19, technology tools, remote work and learning, and how to adapt to a new way to live and work. I'll be glad when 2021 arrives to offer us a light at the end of this challenging journey.

During the last nine months, I've often tried to share my gratitude for all we've accomplished and our resilience as an organization on the frontlines. With the uncertainty we've faced, there are so many moments I can recollect when we've been inspired and impressed as we've learned new things. And at other times, we've acknowledged we're tired and weary. If I'm truthful with myself, this is the hardest year ever, both professionally and personally. What holds even more true is that I value the work we do every day, the individuals we support, and of course, the incredible team of employees, Board Members and Council that we are privileged to work alongside. Your commitment and support continue to awe and inspire me, and at times, even allows me to forget about the pandemic.

I know there will be many lessons learned from this year that we'll take with us into future. For now, as 2020 ends, we're all incredibly hopeful that these trying times will end in the new year.

Thank you for all you do and may the blessings of the holidays (however you celebrate) bring you peace, joy, and hope.

Be well and be safe,

*Sandy*

Sandy Pelletier  
CEO/President  
Gateways Community Services