



*Caring for our Community.
All Day, Everyday, For a Lifetime.*

May 18, 2020

Dear Gateways Community,

Re: Staging an Opening under Covid -19 in the months to come.

With skill, focus, and determination, Gateways is getting through this crisis. Success and growth after the pandemic will depend in large part on what we do now and during the pandemic. Gateways proudly implemented many new practices and was on the frontline when the Covid 19 impacted NH developmental disabilities and elder community. The key to the future is to consider all that we have learned through this crisis and think long-term. Together we will be on-our way to leading our organization, and our continued services through the crisis and into a successful future.

Gateways recognizes the current challenges we're all facing both personally and professionally. As Governor Sununu outlines NH Stay at home 2.0, we with our counterpart agencies will be considering how as an essential service we phase in Gateways moving forward both our direct delivery of services and our operational responsibilities. Another consideration as we look to re-open is the fiscal situation and our ability to be as efficient and nimble as possible with reduced resources.

Gateways Senior and Operational team will determine what services that Gateways delivers that can continue effective remotely and those that require more of a presence.

Gateways will begin some limited direct therapeutic Autism services and re-assess our delivery to our frail Seniors.

I know that we are in uncharted territory and at times not even sure how to begin, but what I have witnessed over these last few weeks is the work of our "Amazing Team" here at Gateways, the Board, Councils and Community Partners.

With an open heart and the hopeful spirit of optimism, we'll all get through this together. This is an unprecedented situation, and we will continue to be in touch as we navigate the next couple weeks and months. Please don't hesitate to contact me.

Please continue to stay safe.

Sandy Pelletier