



Dear ESS Parents and Guardians,

As Coronavirus and social distancing impact how people gather around the world, we've felt the challenge and disruption it's caused all our daily lives and the services for your children and family members. We are daily trying to determine how best to proceed by gathering guidance from both State and Federal Government. Many clients have asked us how best to move forward with continued therapy and assessments. We are working with experts in our field to determine how best to proceed with teletherapy and home-based education and therapy tools to continue to support your family. We ask you to be the lead in speaking about what supports are needed during this national response to COVID-19.

Your Gateways team is here to support you in every way we can. Please feel free to reach out to the Early Supports and Services Director, Samuel Burgess, at 603 459 2793.

While social distancing is vital to slow the spread of Coronavirus and keep our communities safe, we know attempting to provide continuing service to your family member is very important. Over the coming weeks, we'll share alternative ways you can receive some service support as the impact of Coronavirus continues to play out, and we'll be here to help you. We have the capability to provide sessions remotely through both video and phone technology. Please work with us as we adjust to the social distancing being promoted by our public health leaders.

As a department, Early Supports and Services has scheduled trainings to review best practices in providing sessions remotely. Our goal, as always, is to work with you to meet your child's specific developmental outcomes and to help imbed developmentally appropriate activities into your daily routines. While the method may be changing, our extensive knowledge of childhood development will be a constant. Your service provider or service coordinator will be reaching out to develop a plan for how sessions will proceed.

Best regards,

Sandra Pelletier

President/CEO
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